**CNI Session Handout**

**Name:** myBucknell 2.0

**Brief Description:**

The portal redesign team was charged with completing this multi-faceted year long project of not only redesigning myBucknell, but also implementing a new search engine (Google Appliance), a new campus events calendar, a new central authentication service (single sign on to various online services), and integrating other Bucknell systems such as Zimbra and Blackboard. The team engaged the campus to develop a new myBucknell that was a one stop shop for online services for faculty, students, and staff Some of the key components of the new portal include a customizable dashboard, an integrated search tool, value added portal gadgets such as the Message Center (to address the internal communication challenges), Today's Menu, Events Calendar and My Blackboard and My Inbox, as well as a set of content-rich internally focused web pages.

**Collaborative Efforts**:

The cross departmental team not only worked collaboratively among themselves and their colleagues in Library & IT but also with other staff in departments across campus. These departments assisted in developing specific areas of the site: Human Resources, Communications, Housing, Writing Center, Safety Services and more. Throughout the development process the team held several focus group sessions with faculty, students and staff.

The team will continue to work over the next year with these and other departments to enhance the internal departmental web presences.

**Successful Project Completion:**

The completion of the myBucknell redesign provides enhanced online services to faculty, students and staff. The new tools and features enhance their user experience in using myBucknell to achieve their daily tasks. The new myBucknell framework provides a solid foundation for the continuing efforts to enhance the online services of the campus community.