

Taking Control using Academic SimplyE: Our Journey to an Open Reading Landscape



Christine Peterson Amigos Library Services



Robert Cartolano Columbia University

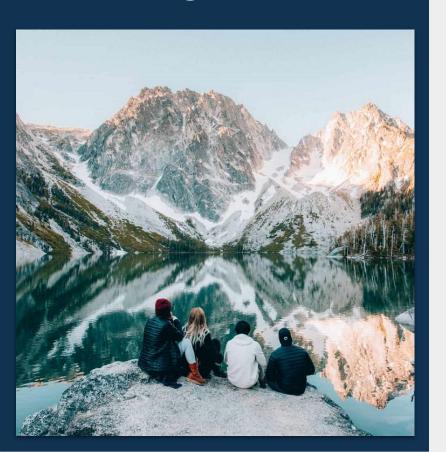


Nancy Lin New York University



James English LYRASIS

Agenda



Our Journey to an Open Reading Landscape

Amigos Library Services The beginning of the journey **Columbia University** Live demonstration - SimplyE for Columbia **New York University** Our goals, now and future Lyrasis Implementation contrast

Join the journey!

Public Libraries Leading the Way

2014 IMLS grant to NYPL:

The goal of the project is to make **access to digital content more simple** for library patrons by creating a commercial-grade, open ebook reader platform that brings together and makes available **content from all** of the major ebook distributors (OverDrive, 3M [Cloud Library], Axis 360 from Baker & Taylor).



Why SimplyE?

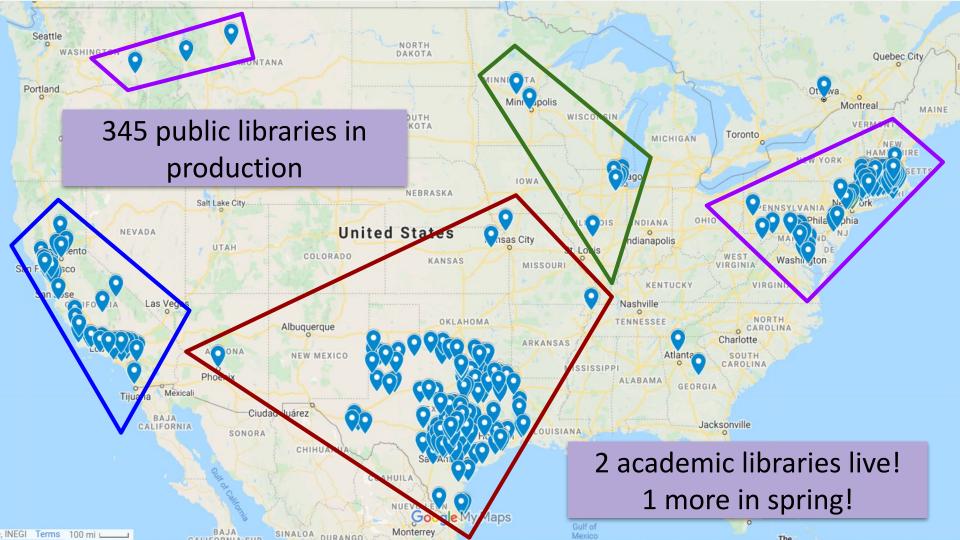
- Different interface for each vendor
- Login separately for each vendor
- Lack of accessibility
- Lack of patron privacy
- Interfaces vendor-branded
- Frustration with Adobe's DRM
- Intentional friction
- Libraries choose single vendors











Our Story: Amigos Library Services

National non-profit consortium

- Over 500 members: 50% academic, 25% public
- Continuing education, online conferences
 & events, consulting, vendor discounts,
 courier, SimplyE
- Founded in 1974
- Librarians

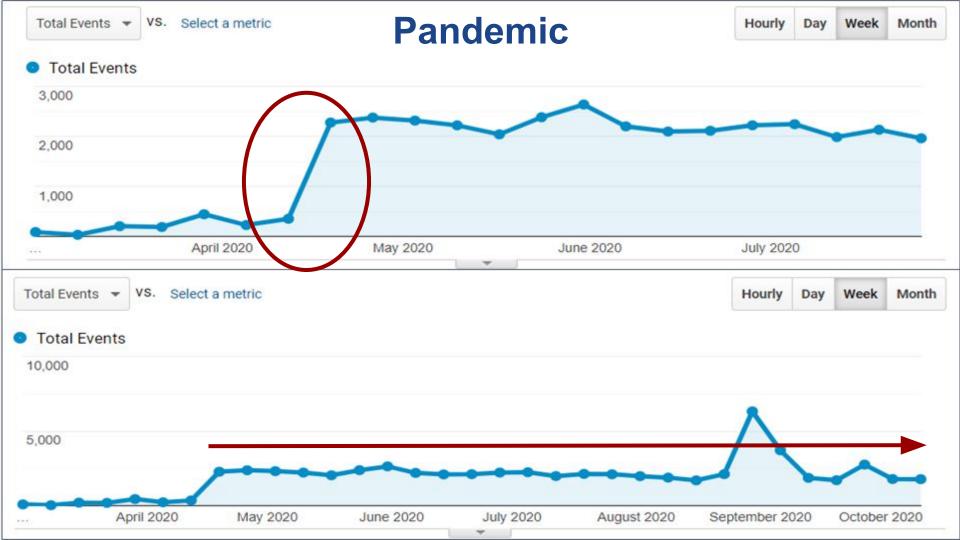
SimplyE

- Became involved in 2017
- Became Amigos service in 2019
- Currently over 130 libraries
- E-Read Texas service:
 - Texas State Library
 - Public libraries serving < 100,000
 - Ebook/audiobook collection
- Concordia University Texas

Arizona State Library, Archives, & Public Records



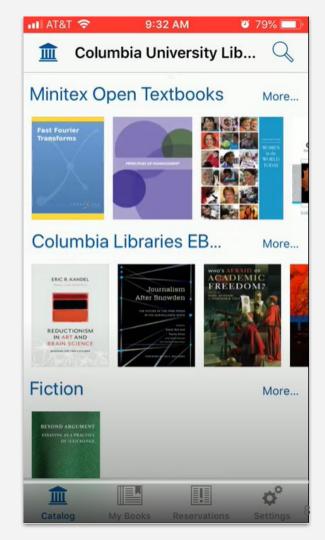




CNI Spring 2020

- Can You Imagine a Better Academic E-book
 Experience? Piloting SimplyE in Academic Libraries
 - Introduced SimplyE
 - > 200 libraries
 - Governance
 - Results of feasibility study for academic use
 - Plans for 2021
 - How to become involved

https://bit.ly/cni2020_simplyE



Over Past Year . . .

- 170% increase in public library adoption
- Academic libraries live:
 - Columbia University
 - New York University
 - Concordia University Texas (spring)
- "Standing on the shoulders"
- Solving different issues in same app
- It's not perfect
- Open reading landscape is possible



Columbia Goal: Transform Academic Ebook Reading Experience

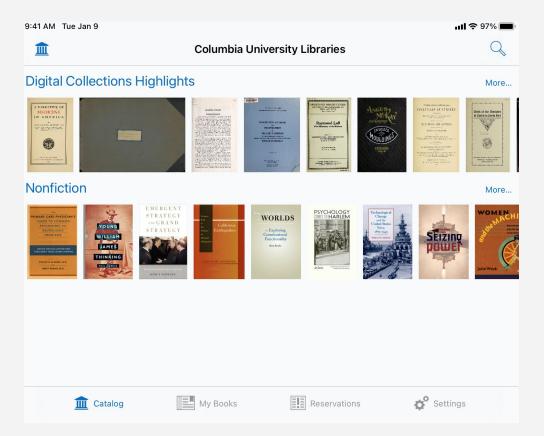
- Adopt open ebook technologies, public library development
- Partner with LYRASIS for development and hosting services
- Brand for Columbia University Libraries
- Deploy SimplyE for Columbia three phases over three years:
 - 2020-2021 Phase 1 Launch Up to 50,000 ebooks, up to 500 users
 - 2021-2022 Phase 2 Great Ebook Expansion 250,000 ebooks, 5,000 users
 - 2022-2023 Phase 3 1 million Ebooks, up to 50,000 users

SimplyE for Columbia

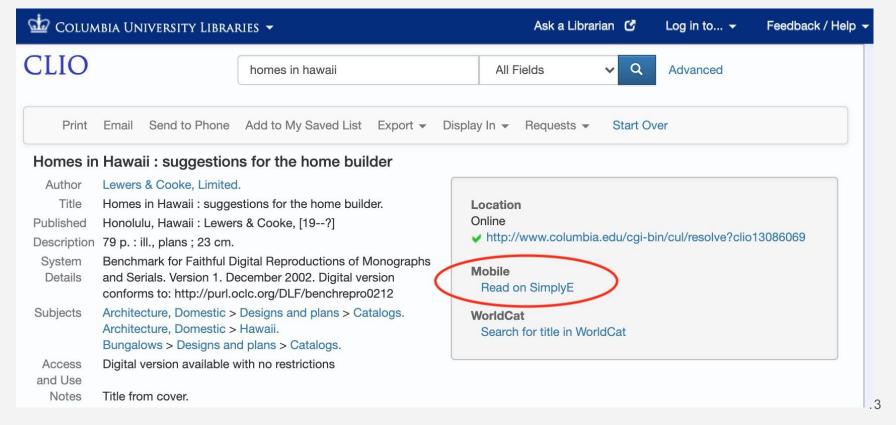
Project at a glance

- In Production February 2021
- Campus (SAML) Authentication
- LYRASIS-hosted Circulation Manager
- Blacklight-based CLIO Unified Discovery
- 23,000 Licensed & Open Access Ebooks
 - Licensed University Presses, Casalini
 - Open Access Ebooks OAPEN
 - Digital Collections Unique Holdings
 - o non-DRM PDF and EPUB at this time
- Student and Faculty survey underway
- http://library.columbia.edu/simplye

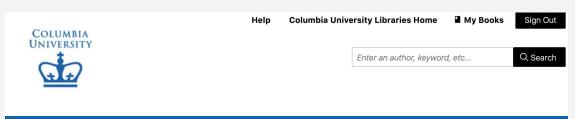
SimplyE for Columbia Live Demonstration



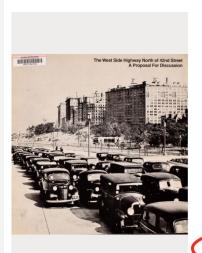
Search with Blacklight-based CLIO Unified Discovery



View Item in Web Catalog & SimplyE with links back to CLIO Unified Discovery



Columbia University Libraries / West Side Highway Project : summary of alternatives.



West Side Highway Project: summary of alternatives.

by United States. Federal Highway Administration, New York (State). Department of Transportation

- eBook
- Ready to Read in SimplyE!

Return

Summary

A summary of the five West Side Highway Project alternatives as presented in the West Side Highway Project environmental impact statement. The project was under the supervision of the New York State Department of Transportation and developed in consultation with the U. S. Federal Highway Administration

Go to catalog record in CLIO



Your book is ready to read!

Description

A summary of the five West Side Highway Project alternatives as presented in the West Side Highway Project environmental impact statement. The project was under the supervision of the New York State Department of Transportation and developed in consultation with the U. S. Federal Highway Administration Go to catalog record in CLIO.

Informatio.

Published: December 31, 1973
Publisher: [New York: The Project Office]
Category: Technology



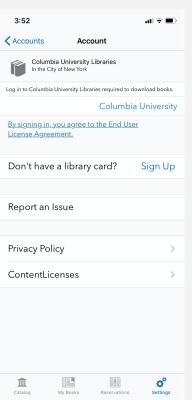






Authenticate to Columbia

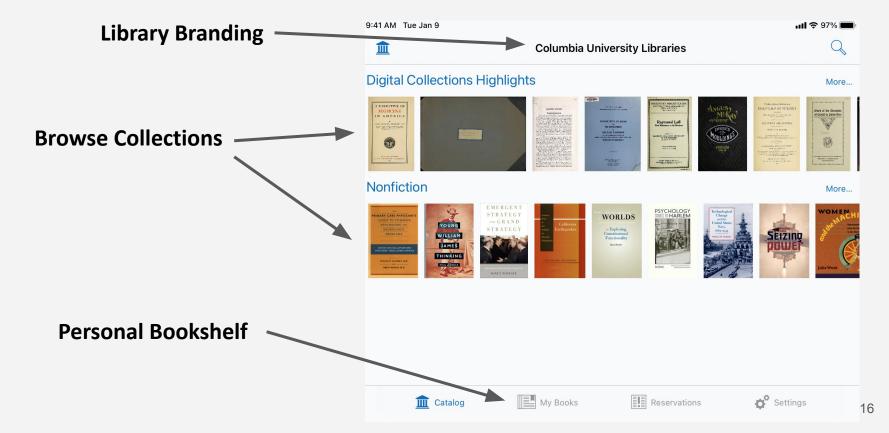
- Standard campus ID
- SAML/Shibboleth auth
- Login once for 30 days
- Sync bookmarks
- Sync last page read
- Personal bookshelf







SimplyE for Columbia



One Mobile App - Multiple Library Systems!

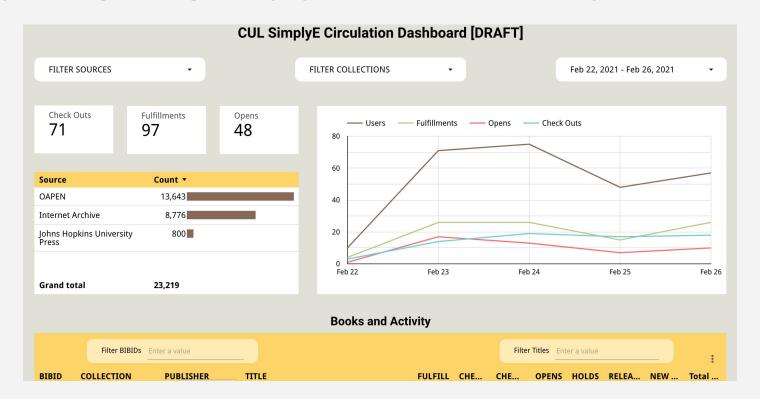
- SimplyE works with both academic and public libraries
- Columbia users can also connect to New York Public Library and Brooklyn Public Library



Licensed, Open Access, Digital Collections, non-DRM EPUB & non-DRM PDF



Reporting using SimplyE Circulation Analytics

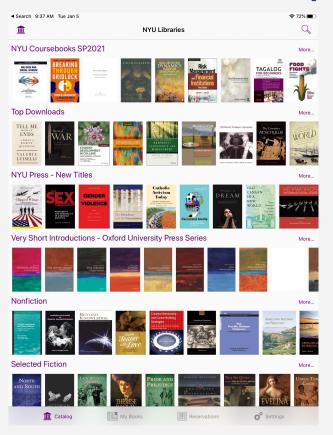


SimplyE for NYU Nancy Lin

The project at a glance

- February 2021 SimplyE in production
- Pilot project through August 2021
- LYRASIS-hosted Circulation Manager
- Campus (SAML) Authentication
- 150,000 Ebooks
 - Licensed through Proquest Ebook Central
 - All book in project unlimited user license
 - DRM and DRM-free
 - EPUB format only
- 14 day loan

NYU - 150,000 Proquest Ebook Central titles included



Browse lanes highlight sets of titles

- 200+ Coursebooks for Spring 2021
- Top downloaded Ebook Central titles
- NYU Press new and award-winning
- Reference books
- Multi-disciplinary titles

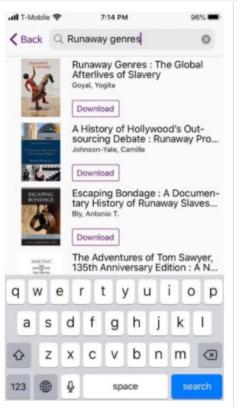
NYU did not pay more for access to these Ebook Central titles to be in SimplyE. The EPUB files and the digital rights management remain on Proquest servers. We did need to work with Proquest and LYRASIS to develop APIs and metadata and link exchanges using OPDS standards.

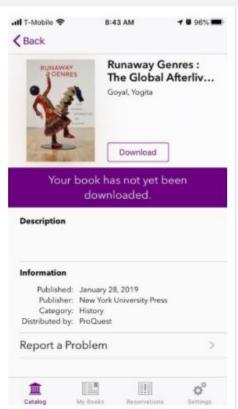
NYU Goals to improve user experience - 13 clicks vs ...

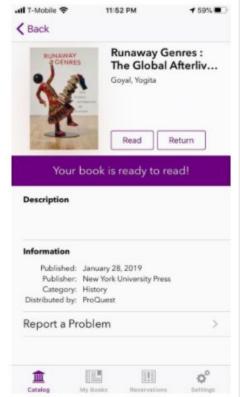


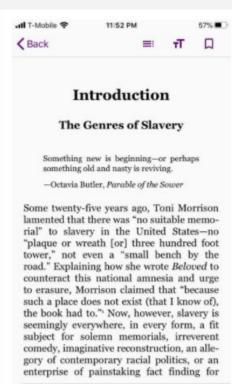
On Ebook Central platform (web browser), users need to login multiple times and share user account info with **Proquest and** Adobe.

NYU Goals to improve user experience - 3 clicks!!!









Page 1 of 80 (Introduction: The Genres of Slaver...

NYU Goals to support open standards

All players in ecosystem can benefit from using open standards

- 6 months development time
- LYRASIS expertise
- SimplyE, Library Simplified, open source software. Widely used.
- SAML Authentication (SSO), EduPerson, inCommon
- OPDS 2.0 metadata standards we could easily share with Proquest
- EPUB ebook standard (Proquest delivered EPUB ebooks)
- Readium LCP Digital Rights Management (future development for NYU)











NYU Goals to build infrastructure - ILL, Reserves

Exploration, potential projects with LYRASIS, DPLA, ReShare

- Library Simplified, build to support limited-copy lending
 - SAML already set up
 - NYU sharing with Shanghai, Abu Dhabi campuses
 - PALCI consortial sharing, ILL with ReShare
 - Scanned titles for limited copy access
- LCP to replace Adobe Content Server for Digital Rights Management
 - No per-use transaction fees
 - Extensible development









NYU - Early user feedback, development opportunities

- Cannot search text within book
- Users want to know where they in whole book (not just in chapter)
- No expiration warnings or renewal options
- Bookmarks not remaining after 14 day loan
- Search in app sometimes does not show results and users confused about searching in whole collection vs. within lanes and sublanes
- Users want to know new titles
- Copy/paste feature inconsistent, can be improved
- Web Catalog needs more instructional text
- Need automated classification mappings with academic focus

LYRASIS James English

Two libraries, two different approaches, one common platform

- LYRASIS role and goals
- Connecting metadata and content
- Authentication connecting people
- Linking discovery / presenting collections
- What we learned and next steps

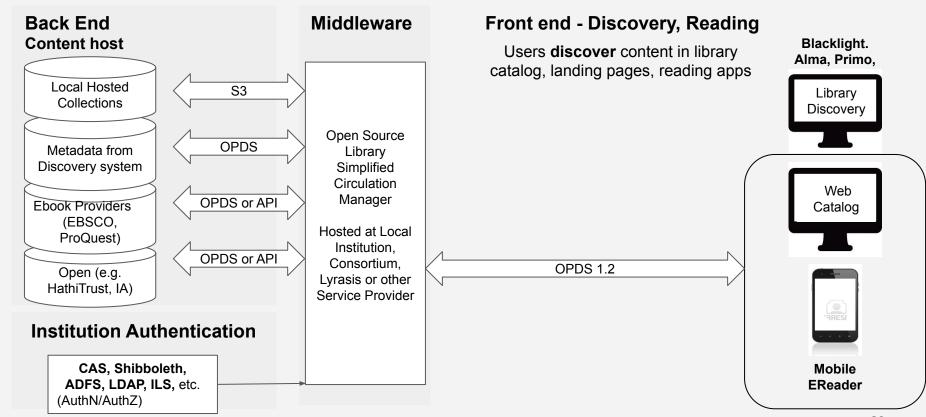
LYRASIS - Our goals and role

Our goals: Learn by doing. The last mile is sometimes a "paved road" and sometimes "trail breaking"

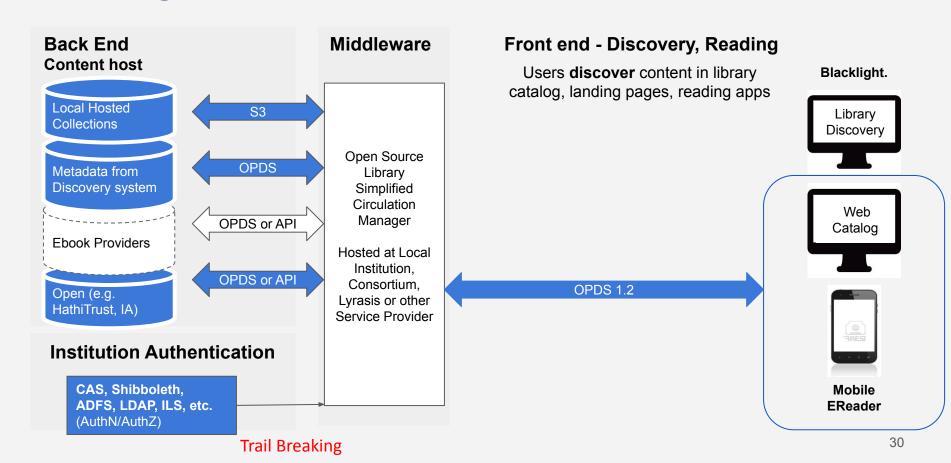
Our Role:

- Implement and host the technology
- Understand and establish workflows for metadata and content integration
- Extend and enhance platform
 - Develop needed Authentication support
 - Developed needed content interfaces
- Support and maintain the implementation
- Help gather feedback for the platform roadmap

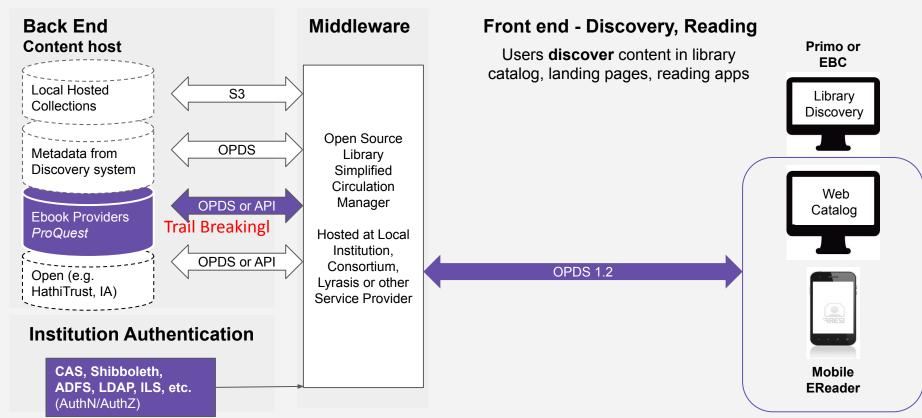
Platform



Connecting content and metadata with Columbia



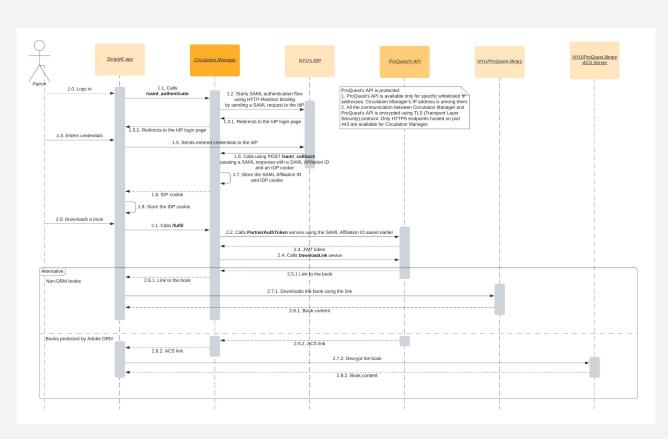
Connecting content and metadata with NYU



SAML Authentication - connecting people

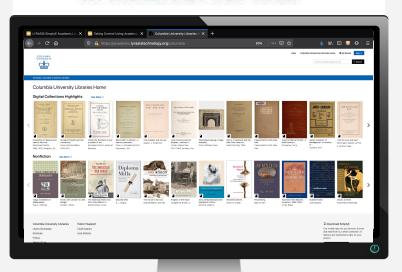
Authentication - "travel down a known path"

- SAML TransactionRoadmap
- EduPerson Attribute standards
 - Persistent IDs
 - Affiliations (scope)
- Expiration (user time-out)
- Federation
 - Metadata Exchange (InCommon)

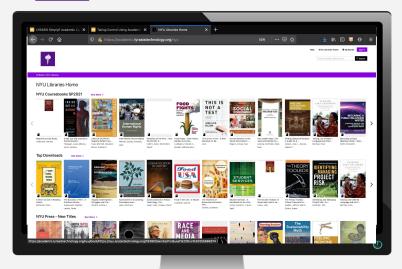


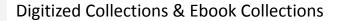
Linking discovery / presenting collections

COLUMBIA UNIVERSITY IN THE CITY OF NEW YORK









What we Learned and Next Steps

What we Learned

- Standards are your friend adopt, use and document their implementation
- Need better tools than MARC for linking Discovery systems (APIs, persistent documents IDs)
- Need an alternative classification mappings for discovery

Next Steps

- Monitor and measure what we have implemented
- Collect and analyze user feedback
- Work with libraries to explore & pilot other capabilities -
 - Licensed Content Protection (LCP)
 - Controlled Digital lending (w/LCP)
 - New provider integrations
 - Utilization of DPLA Exchange, Open
 Research Library and Fulcrum

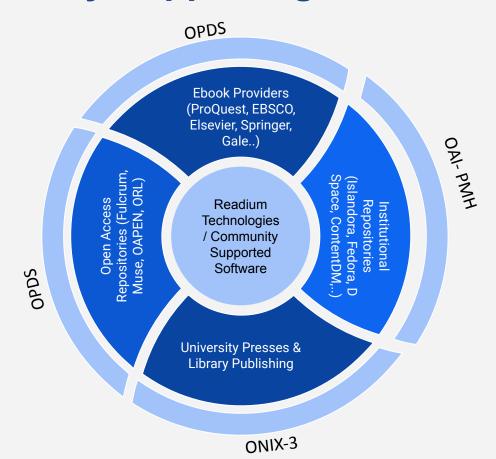
Open Ecosystem - Mutually Supporting

Library Driven Technologies

Open Technologies, Standards and applications

Common interfaces for metadata, authN/authZ and content

Accessible formats for media



Join the Journey!

- Water's warm; come on in!
- Leverage open source software through open standards to:
 - Interoperate with metadata, authentication and content
 - Integrate with other services
 - Sustain the effort
- Involve vendors
- Influence market with core library values



Join Us!



Amigos Library Services
Christine Peterson
peterson@amigos.org
https://www.amigos.org/simplye

Nancy Lin
New York University
nancy.lin@nyu.edu
https://guides.nyu.edu/simplye

LYRASIS
James English
James.English@lyrasis.org
https://www.lyrasis.org/services

Robert Cartolano
Columbia University
rtc@columbia.edu
https://library.columbia.edu/simplye