The San Diego Health Information Partnership

Misty Jones, Director, San Diego Public Library

Erik Mitchell, University Librarian, UC San Diego

Scott Walter, Dean, San Diego State University Library

San Diego Circuit Libraries

Circuit is a consortium of 6 public and academic libraries in San Diego County, California.

We support healthy communities by enhancing information access and learning for all library users.

https://circuit.sdsu.edu/

Jennifer Fabbi Dean of CSUSM University Library

Migell Acosta, Director of San Diego County Library

Misty Jones, Director of San Diego Public Library

Scott Walter, Dean of San Diego State University Library

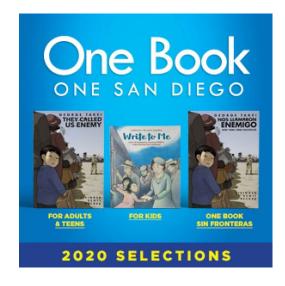
Erik Mitchell, University Librarian UC San Diego Library

Theresa Byrd, Dean of University of San Diego Libraries

Circuit library collaboration







Health Information Advisory Team

Erik Mitchell, Audrey Geisel University Librarian, UC San Diego Library (Lead)

Oscar Gittemeier, Program Manager, Division of Innovation and Community Engagement, San Diego Public Library

Margaret Henderson, Health Sciences Librarian, San Diego State University Library

Tricia Lantzy, Health Sciences and Human Services Librarian, CSUSM University Library Jeffery Loo, Clinical Librarian, UC San Diego Library (Project Manager)

Karen O'Grady, Nursing Librarian, University of San Diego Copley Library

Melissa Abernathy, Head of Reference, University of San Diego Pardee Legal Research Center

Melissa Solis, Outreach/Community Engagement Manager San Diego County Library

Working together through the Collective Impact Model

- **Common agenda:** Participants have a shared vision for change, including a common understanding of the problem and a joint approach to solving it through agreed upon actions.
- **Shared measurement:** Collecting data and measuring results consistently ensures efforts remain aligned and participants hold each other accountable.
- **Mutually reinforcing activities:** A diverse set of stakeholders coordinate a set of differentiated activities through a mutually reinforcing plan of action.
- **Continuous communication:** Structured and open communication is needed across participants to build trust, assure mutual objectives, and develop common motivation.
- **Backbone support:** A dedicated team provides ongoing support by guiding the initiative's vision and strategy, supporting aligned activities, establishing shared measurement practices, and facilitating participant interactions.

https://collectiveimpact.ucsd.edu/about/index.html https://www.cni.org/resources/pbvs/pbvs-22-4 https://ssir.org/articles/entry/collective_impact

Common Agenda: Health Misinformation as a Health Crisis





https://www.sandiegouniontribune.com/news/politics/story/2021-08-31/s an-diego-county-declares-medical-misinformation-crisis

Background of the San Diego Health Information Partnership

Group formation

 Health Sciences and Adult Services/Outreach Librarians from the San Diego Circuit libraries

Goal

 Support SD County by promoting reliable health information & building resilience to health misinformation among the community

Our work aims to:

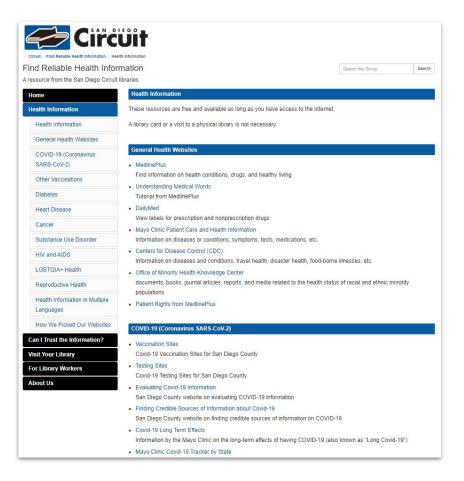
- Promote health information sources
- Build reference skills and a referral guide
- Develop a library network
- Conduct instruction and events
- Engage public officials
- Engage community advocates
- Invite experts to work with libraries
- Train health workers

Shared Measurement: Logic Model from Inclusive Participatory Design Process

Resources	Activities	Outputs	Impact
We need these resources for our work:	Our work aims to:	Our key products and services are:	We align with County recommendations to
People Advisory Team participation Circuit Library Director participation Volunteer library staff participation Graphic designers Communications specialists	A1. Promote health information sources	Shared subject guide of health sources Promotionals: posters, flyers, bookmarks	Disseminate health information
	A2. Build reference skills and referral guide	A guide for responding to health questions Training for San Diego County library staff	
Funding For promotional materials For translation services and multilingual materials Technology Web publishing platform Professional communication channels IT and web support Organizational Support Prioritization of health information initiatives Multi-year commitment Administrative recognition of volunteers Spaces and facilities for events Community Network Library contacts with health workers, advocates, and community groups	A3. Develop a library network	Email list and web presence Community of practice	Partner on strategic initiatives Provide educational services about misinformation Engage community groups
	A4. Conduct instruction and events	Health information literacy classes Informational community events	
	B1. Engage public officials	Public report or webpage on our initiatives New public partnerships	
	B2. Engage community advocates	Community partnerships Promotion of library services in communities	
	B3. Invite experts to work with libraries	Collaborations with health agencies and experts	
	B4. Train health workers	Initiation of programming to help health workers support information literacy	

Find Reliable Health Information Guide

https://libguides.sdsu.edu/health/home



Mutually supporting activities

NNLM Region 5 conducted a Health Reference Training for all library workers in San Diego County

Reproductive health information event

Plans for further promotion of the Outreach Toolkit at bus stops, physical exhibits in SD libraries, etc.



Saturday, September 10 · 1 - 3 p.m. San Diego Central Library **Courtyard & Neil Morgan Auditorium**

Please join us for an intimate book talk on reproductive health featuring Amelia Bonow discussing the book Shout Your Abortion and author Beezus Murphy and illustrator Tatiana Gill discussing their book My Mother Had An Abortion.





Register to reserve your spot at the event. Program attendees may pick up a free copy of Shout Your Abortion, while supplies last: mysdpl.org/shout

This program is a collaboration of San Diego Public Library, San Diego County Library, University of California San Diego Library, San Diego State University Library, California State University San Marcos Library and Library Foundation SD. For disability-related information, modifications or accommodations, please email: JFRogers@sandiego.gov















Toolkit

Library Toolkit for Addressing Health Misinformation

Includes customizable fact sheets, social media sample messages, and best practices for an online public education campaign.

Grant to UC San Diego and Circuit group funded by the National Library of Medicine, National Institutes of Health, Department of Health and Human Services, under Cooperative Agreement Number UG4LM013725 with the University of Washington.

Toolkit Promotion Campaign

Promotion: all Circuit Libraries and participating in the campaign Spring 2023

- Social Media
- Bus stop Advertisements
- Physical exhibits for Fact Sheet posters in Summer 2023: UCSD & CSUSM

"The toolkit will help empower the community to participate in evaluating the health information that is brought to them, especially non-English communities. And these tools allow people to evaluate information as they see it rather than rely on what is given to them, so it is a sustainable solution to health literacy needs" - Dr. Melody Schiaffino, Associate Professor, School of Public Health, San Diego State University



Learning from collective impact

- Project Idea 1: Libraries and opioid overdose-reversing drugs
- Project Idea 2: Climate change and health
- Project Idea 3: Engaging lifelong learners through community college engagement
- Project Idea 4: Whole person services mental health
- Project Idea 5: Health access disparities





Information issues for social impact