Palace Project for HED
An update with the Univ of CA

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April 4, 2023

HED deserves better ebooks!

- Finding and reading ebooks frustrating
- For each platform, a new access experience
- Different UX creates research uncertainty
- Nearly impossible to read on mobile device
- Readers not part of the market convo

Let's make it better

- One UX for reading all UC Library eBooks
  - OA, free-to-read, + licensed
- Modern reading experience across most devices
- 1-click eBook download to phones and tablets
- Policy controls that protect user privacy
- A UX that is ADA compliant.

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Seize the moment

- NYU, Columbia >> Palace (or SimplyE) pilots
- UC saw an oppty to partner on Palace support
  - Peer institutions and Lyrasis
- Negotiate with platforms across community
- Share costs of development
- Hey, reading should be fun!

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The team

- Lakshmi Arunachalam, (UCI)   Technical
- Peter Brantley (UCD)   Technical
- Judy Dobry (CDL)   Chair
- Rachael Hu (CDL)   UX
- Chan Li (UCB)   UX
- Lisa Ngo (UCB)   UX
- Nga Ong (CDL)   Content licensing
- Lena Zentall (CDL)   Project manager

Mechanics

- Countering internal leadership skepticism
- Blessed by shared library group ("DOC")
- Integration with Mellon funded Project LEND
- Multiple phases, with potential implementation
- Phase 1: Report on Feasibility (Nov 2022 - Mar 2023)

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Same ol' headaches

- Platforms
- Acquisitions
- Catalog Integration
- AuthN x 10 (+ ?)
- Discovery / Access
- Oh, yeah: Training / Outreach

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1. Platforms

- Many platforms not ready
  - Often only PDFs (no EPUBs)
  - Reliant on streaming (not content packages)
  - Chapter or section based (not whole book)
  - Different auth expectations
  - Don't support direct content access
  - Can't formulate OPDS catalogs

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2. Acquisitions etc.

- Palace underscores content incoherence
- They say, we say … Living in a state of limbo
- UC follows tiered acquisitions
- Many, many small niches
  - (that might get thrown under the bus)

3. Catalog integration

- OMG I don't understand how this works
- Ebook entries in Alma? Primo? Palace?
- No common internal workflow in place
- Skip ….

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4. Authentication

- UC is 10 campuses plus UCOP, ANR, DoE labs
- No single, comprehensive auth system
- SimpleSAML works for now, mostly
- Following FedCM work closely

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5. Discovery & Access

- Palace experience is mobile based (for now)
- Ebook discovery is web based (for now)
  - Catalog discovery and access, and
  - Separate web presence for Palace
- Integration web+mobile awkward
- Linking auth states forces page views

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Thanks all!