

A new approach to data-  
intensive research support:  
Computational Methods and Data  
at Yale University Library

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*Director of Computational Methods and Data*

Yale UNIVERSITY LIBRARY

# Talk outline

1

## **Evolving needs require a new approach**

Researchers are coming to data and computation with diverse perspectives and needs and an increasingly ready access to advanced technology

2

## **A key collaboration**

Highlighting our work with the Data Intensive Social Science Center to host and manage the Yale Dataverse

3

## **Next steps**

Discussion of ongoing work to define services based on values of openness, collaboration, and accessibility

# My path to libraries

- My background is in Evolutionary Biology
- I recently came to Yale from the Smithsonian Institution where I was a Data Scientist and led the Data Science Lab, a research team within the Office of the CIO. Our work focused on:
  - Using genomics and machine learning tools to analyze museum collections and archives data
  - Supporting researchers in their use of High-Performance Computing
  - Defining best practices for using AI on museum collections data

# Researcher perspectives

Data stories



- Vicki Funk was a Senior Research Botanist at the National Museum of Natural History, Smithsonian Institution
- Vicki's impact on collections:
  - 269 families collected
  - 11,782 specimens collected from 36 countries
  - 4,504 specimens identified from 70 countries
  - 5,708 specimens used in 212 publications

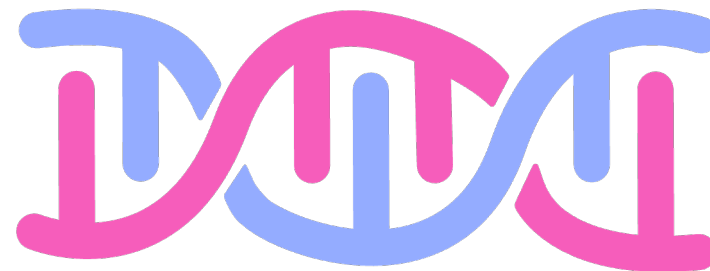
*Data from [bionomia.net](http://bionomia.net)*

# Researcher perspectives

Data stories



- A single plant specimen can produce diverse data

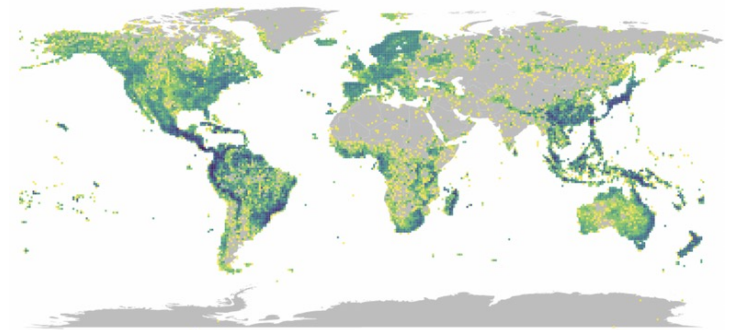


# Researcher perspectives

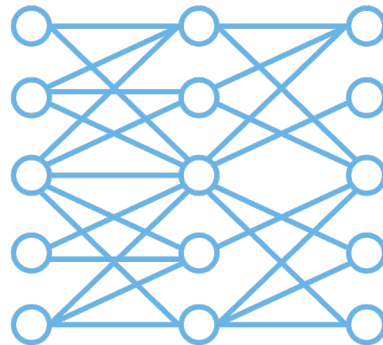
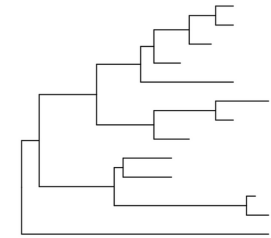
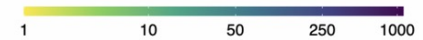
Data stories



- These data may be stored in different places and analyzed with different tools



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# Researcher perspectives

Data stories



- Common sentiment: I can't keep up with everything I have to do with my data.



# Researcher perspectives

Data stories

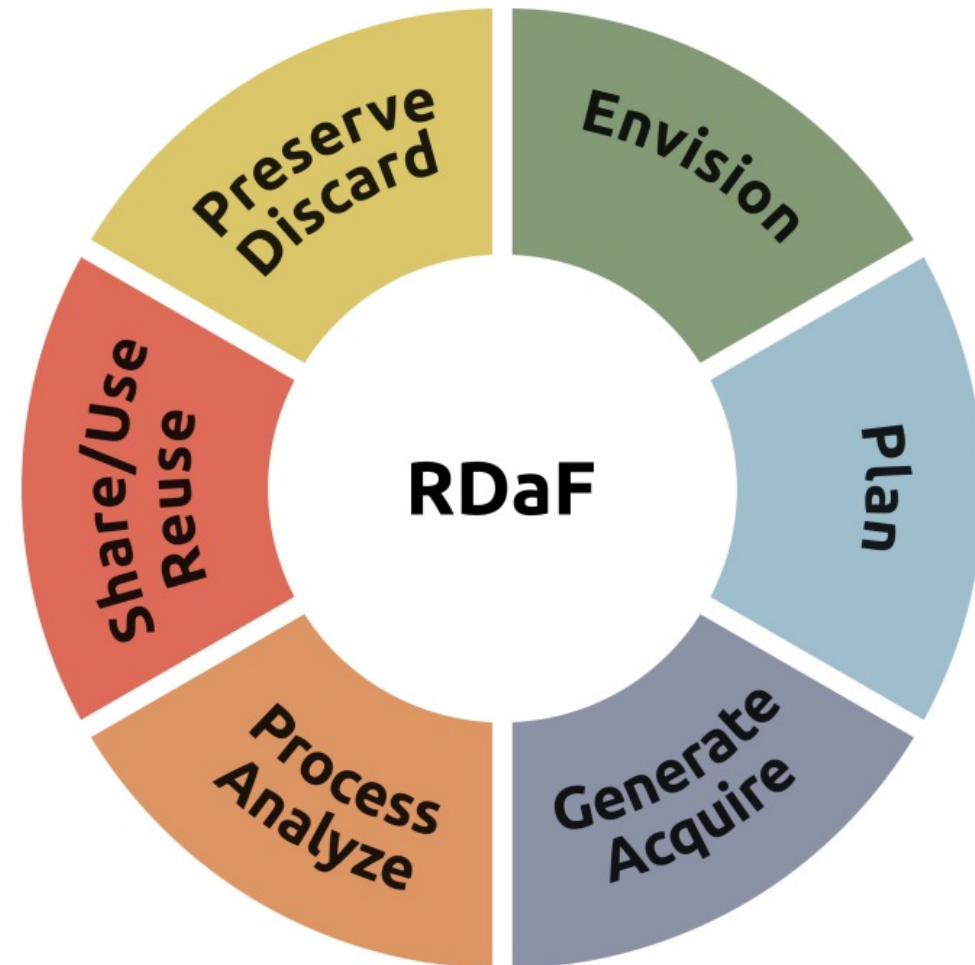


- While some researchers readily engage, many do not see themselves in the terms data, data science, research data, or computation
- Many, students in the humanities in particular, will say, “I don’t think I have data,” but will say they are not sure how to ask for help in organizing their materials, sources, or notes about objects studied
- What they describe is often just as complex a problem as any biomedical researcher or physicist has to face in terms of data management



# NIST Research Data Framework

- The Library sees researchers at every part of the research data lifecycle, across disciplines



# Storage@Yale

While data storage is only a part of research data management, it can be overwhelming to navigate the available options.

## 1. What is the intended use of the storage?

- Archive/Preservation
- Backup
- Collaboration
- Computations
- File sharing
- Files for web pages
- Running a database
- Running an application
- High performance computing

## 2. Do you have access to a COA?

- Yes, I have a COA or will be able to get one
- I am interested in free or no-charge options

## 3. Will you be doing computing or directly running applications or databases on this storage?

- Yes, applications will be running directly from this storage.
- No, no applications or databases being run directly on this storage.

 You can manually select storage options to see details or compare offerings.

Select All

Clear Selections

### AWS EBS

Persistent block level storage that can be attached to AWS EC2 servers

### AWS EFS

Scalable, elastic, cloud-native NFS file system

### AWS S3 Glacier Deep Archive

Long-term cloud storage for very infrequently accessed data

### AWS S3 Glacier Instant Retrieval

Long-term cloud storage for very infrequently accessed data

### AWS S3 Intelligent Tiering

General cloud-based storage with tiering options for less used data

### AWS S3 Standard

Object storage built to store and retrieve any amount of data from anywhere

### AWS S3-Infrequently Accessed

General cloud-based storage for less frequently accessed data

### Azure Blob Storage

Massively scalable object storage for unstructured data

### Azure Files

Cloud-based SMB file sharing

### DropBox

Cloud-based file sharing for individually owned data.

### Dryad

Open access, research data curation, and publication platform.

### Globus Transfer Service

Use Globus to transfer data between storage resources.

### Google Drive

Google Drive is a cloud service for file storage, document editing and sharing

### HPC Storage

Storage for use on High Performance Computing Clusters

### LabArchives

Cloud-based electronic notebook

### Microsoft 365 storage options

OneDrive, Teams and SharePoint Online

# Current Computational Methods and Data team



**Barbara Esty**

*Data and Statistical Support Services*



**Miriam Olivares**

*Geospatial Support Services*



**Gavi Levy Haskell**

*Digital Humanities*



**Kayla Shipp**

*Digital Humanities*

# Current patron-facing services

1

## Research Consultations

Anyone can book time with our staff and more than a dozen graduate student consultants, with expertise in Geospatial methods, Statistics, and Digital Humanities

2

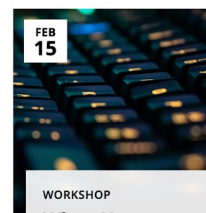
## Access to Technology

Our staff provide researchers access to hardware, software, and digital wayfinding to resources across campus

3

## Community building

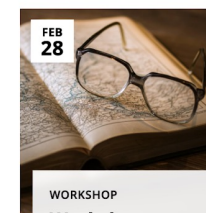
### EVENTS CALENDAR



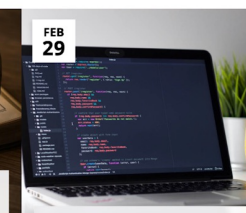
WORKSHOP  
**When You  
Can't Find the  
Data You Need:  
Advanced Data  
Collection  
Methods**



TALK  
**"That's My Kind  
of Data": The  
Love Data  
Week Keynote**



WORKSHOP  
**Workshop  
Series: Deep  
Learning for  
Digital  
Humanists**



WORKSHOP  
**Don't Hate  
Yourself Later:  
Coding Best  
Practices for DH**

# Current patron-facing services

4

## **Instruction**

Our staff design and deliver workshops and course modules. Offerings reflect needs as communicated by faculty, staff, and students

5

## **Collaboration**

We are available to collaborate on projects driven by researchers across campus

6

## **Digital Wayfinding**

Our staff has a bird's eye view of campus resources and can help make connections and navigate inefficiencies

# Current back-end services

1

## **Data acquisition**

Our team plays a key role in acquiring datasets, giving access to researchers and keeping track of user agreements and licenses

2

## **Maintaining software**

We work with Library IT to ensure availability of dozens of software packages from R to Stata, etc.

3

## **Advocating for access to resources**

We bring researcher needs to the attention of Library IT, central Yale ITS, and the Yale Center for Research Computing

# Current challenges

1

## **Maintaining digital projects**

Collaborative projects are exciting and energizing, but can lead to our staff needing to maintain systems

2

## **Navigating AI**

There is increasing access to AI tools, but not necessarily the AI literacy needed to navigate how to use them responsibly in research

3

## **Staffing!**

As demand for research data support increases, we need additional staff in both patron-facing and Library IT roles to keep up

DISSC: Data  
Intensive  
Social Science  
Center





# Yale Dataverse

dataverse.yale.edu



Limor Peer, Institute for  
Social and Policy Studies

## The Dataverse<sup>®</sup> Project

- Yale Library is working with DISSC to host and manage the Yale Dataverse, a data repository to share, preserve and cite research data

The screenshot displays the Yale Dataverse interface. At the top, there are three featured dataverses: Human Language Dynamics (Bower Lab) Dataverse, Yale Economic Growth Center Dataverse, and Yale Law School Dataverse. Below this is a search bar with the text 'Search this dataverse...' and a search icon, followed by a link to 'Advanced Search'. The main content area shows a list of search results. On the left, there are filters for 'Dataverses (6)', 'Datasets (13)', and 'Files (174)'. Below these are filters for 'Dataverse Category' (Organization or Institution (2), Research Project (2), Journal (1), Research Group (1)), 'Publication Year' (2024 (5), 2023 (14)), and 'Author Name' (Bower, Claire (5), Anonymous (3)). The search results are sorted by relevance. The first result is 'Australian Language Mapping Files' by Bower, Claire, dated Sep 11, 2023, from the Chirila Dataverse. The second result is 'Calling for Health: Can Mobile Phones Improve Awareness and Takeup of Maternity Benefits?' by Barboni, Georgia; Field, Erica; Pande, Rohini; Rigol, Natalia; Schaner, Simone; Troyer Moore, Charity, dated Dec 14, 2023, from the Yale Economic Growth Center Dataverse.

# Yale Dataverse

[dataverse.yale.edu](http://dataverse.yale.edu)



- Why a research data repository is necessary:
  - The Library spends significant funds on datasets, but researchers cannot always easily find them
  - The Library catalog is not sufficiently flexible to capture needed metadata for datasets
  - Discipline-specific repositories are not available to all researchers, and there are often gaps in what types of data they accept
  - Data generated by researchers are at risk of being lost or useless without metadata
  - Datasets are increasingly large, meaning it is difficult to move them around
  - Researchers need to connect compute to data without having to download data to their local devices

# Yale Dataverse

[dataverse.yale.edu](http://dataverse.yale.edu)



- Proof of concept phase (current):
  - A handful of faculty “curators” in social science departments are depositing datasets and making recommendations for changes and additional features
  - Limited to data that are meant to be public with a CC0 license

# Calling for Health: Can Mobile Phones Improve Awareness and Takeup of Maternity Benefits?

Version 2.2



Barboni, Giorgia; Field, Erica; Pande, Rohini; Rigol, Natalia; Schaner, Simone; Troyer Moore, Charity, 2023, "Calling for Health: Can Mobile Phones Improve Awareness and Takeup of Maternity Benefits?", <https://doi.org/10.60600/YU/ZGKZJA>, Yale Dataverse, V2, UNF:6:jf5bZ1GmGu64pcv61eYsCw== [fileUNF]

Cite Dataset ▾

Learn about [Data Citation Standards](#).

Access Dataset ▾

Contact Owner

Share

Dataset Metrics ⓘ

29 Downloads ⓘ

## Description ⓘ

This data was collected with support from J-PAL's Cash Transfers for Child Health (CaTCH) initiative with the aim to understand if mobile phones can improve women's awareness and take-up of maternity benefits. The data collected also is part of a larger study focused on understanding constraints to women's mobile phone use and how to close India's digital gender gap. Under the CaTCH research, women were called and provided information about how to access public maternal health-focused conditional cash transfers (CCTs); phone and in-person surveys were used to understand knowledge changes. This dataset includes three waves of phone survey and a final follow-up survey conducted in-person. Note for users: Please download the full packet (data and documentation) for the best user experience. [Access Dataset > Original Format ZIP]

## Subject ⓘ

Social Sciences

## Keyword ⓘ

Conditional Cash Transfers, India, Mobile Phones, Maternal benefits

# Yale Dataverse

[dataverse.yale.edu](https://dataverse.yale.edu)



- Proof of concept phase (current):
  - A handful of faculty “curators” in social science departments are depositing datasets and making recommendations for changes and additional features
  - Limited to data that are meant to be public with a CC0 license
- Phase 1 (May 2024):
  - Broader recruitment for users across social science departments – at least 10 additional faculty
  - Continue to focus on CC0 data
  - Explore additional functionality on our test instance
- Phase 2 (Fall 2024):
  - Dataverse open to the entire Yale research community

# Yale Dataverse

[dataverse.yale.edu](http://dataverse.yale.edu)



- Opening Dataverse up to broader use requires us to consider additional needs:
  - Some data are restricted access, temporarily or permanently
  - Some biomedical data need to comply with HIPAA regulations
  - Some data cannot be downloaded but need ready access to advanced computing
  - Some datasets are very large, or have many very small files
  - We need to be able to remove licensed data if license is not renewed




# Next steps as we define services

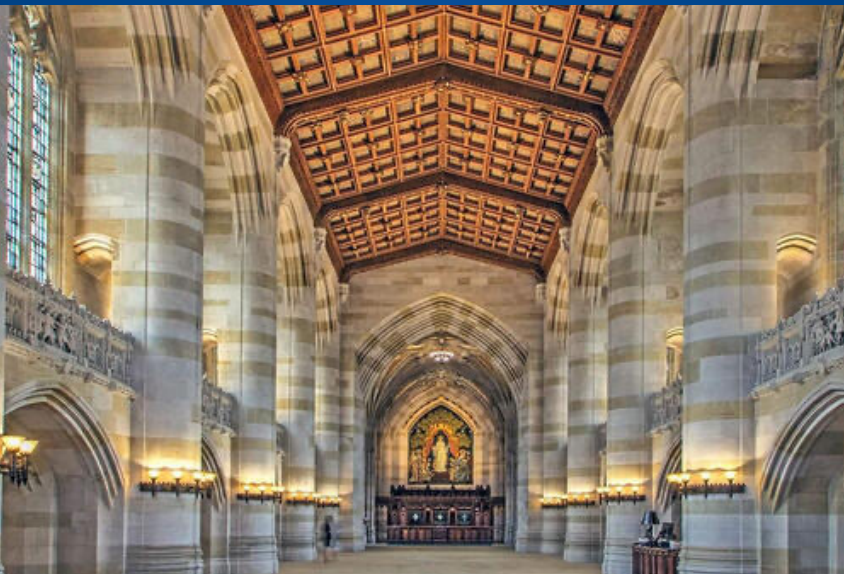
- Launch additional collaborations:
  - Yale Center for Geospatial Solutions
    - Embedded Library staff
    - New Geospatial Scientist position

## Yale Center for Geospatial Solutions

[Our Mission](#) [Leadership](#) [Find Support](#)



Our mission is to create geospatial knowledge that solves humanity's most pressing challenges.



# Next steps as we define services

- Develop resources for patrons for whom the term “data” does not resonate:
  - Work toward ensuring Library web presence is responsive to the terms researchers use to describe their work and support needs
  - Develop new workshops specifically for undergraduates and early graduate students on research design and organization
  - Work with the Beinecke to identify courses using special collections and their data and develop data-focused content for faculty
  - Document use cases intentionally to ensure we do not always use examples from traditionally data-intensive disciplines





# Next steps as we define services

- Develop a new framework for collaboration: we are thinking about the best balance for our staff collaborating on custom software and solutions with the challenges that come with hosting digital projects long-term
  - Work more closely with Library IT to document the most sustainable ways for researchers to go about digital projects
  - Work to identify common needs, e.g. dashboards, web hosting, and pathways to finding the right resources on campus
  - Normalize and encourage planning in advance!



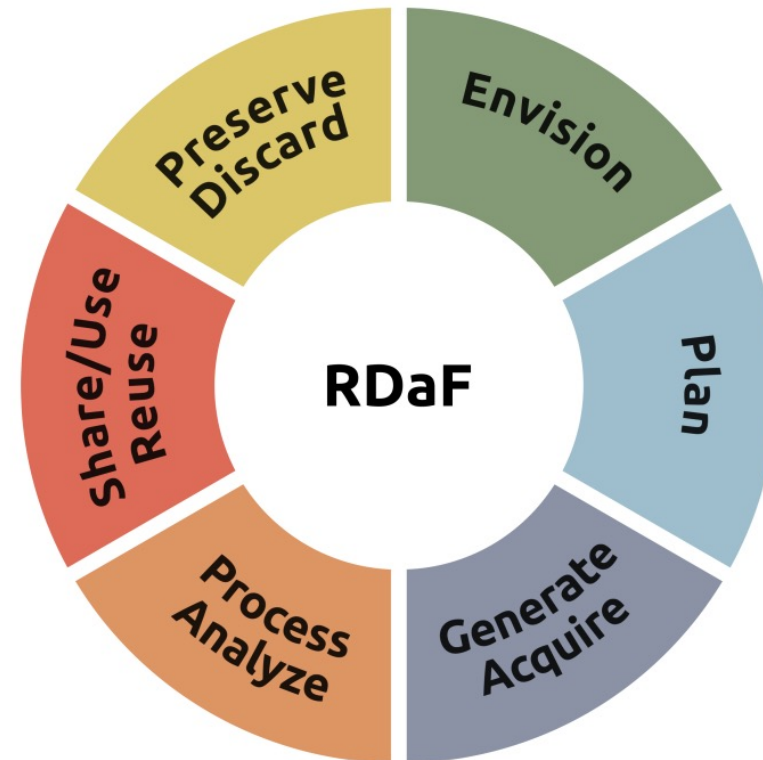
# Next steps as we define services

- What role do we play in enforcing data use agreements that are increasingly restrictive in terms of AI?
- What role do we play in the equitable access to compute across campus?
  - Yale Center for Research Computing operates on a “PI” model that many of our patrons do not easily fit into
  - Many users may need more of a “mid-size,” interactive computing environment
  - What kind of instruction from our team is most impactful?
    - Users can learn R anywhere, but where are they learning how to design a research project that uses data and computational methods?
    - Where are the gaps in formal courses?
    - How can we provide training in professional skills that are applicable to students regardless of major or career plans



# Next steps as we define services

- Research data governance and storage are hot topics – how can we partner with central IT to tackle these and ensure researcher needs are met?



# Broader impacts

- How can we make sure the work we do serves the broader community:
  - We are exploring the possibility of internship programs for first-generation college students
  - We are exploring partnerships with smaller institutions
  - Instructional materials and documentation will be made available to the broader community
  - Promoting open access data and helping researchers describe and share their data means it is more available to everyone



Thank you

- New job announcements coming soon!
- Keep in touch: [rebecca.dikow@yale.edu](mailto:rebecca.dikow@yale.edu)

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